

Order Comment for Magento 2

User Guide



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1.2. Front-End View

☒ Check / Money order

☒ My billing and shipping address are the same

Jason Miller

York, york

United Kingdom

Customers and guests can leave a comment during the checkout process

Leave a Comment ^

Can you please let me know if you can ship watch to me very quickly. Many Thanks!

Place Order

1.1. Front-End View

Payment Method:

Check / Money order

☒ My billing and shipping address are the same

Veronica Costello

6146 Honey Bluff Parkway

Calder, Michigan 49628-7978

United States

(555) 229-3326

If the max character length is configured from the admin panel. The remaining characters show below the order comment box.

Leave a Comment ^

Please, let me know if you can ship the bag very quickly. Many thanks.

130 remaining characters

1.2. Front-End View

Account Dashboard

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

Billing Agreements

My Product Reviews

Newsletter Subscriptions

Compare Products

You have no items to compare.

Recently Ordered

☐ Driven Backpack

Add to Cart

View All

My Wish List

You have no items in your wish list.

Order # 0000000009

PENDING

June 19, 2018

Reorder

Print Order

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Watches Pack	24-WB03	\$36.00	Ordered: 1	\$36.00
Subtotal				\$36.00
Shipping & Handling				\$5.00
Tax				\$2.97
Grand Total				\$43.97

Order Information

Shipping Address

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Shipping Method

Flat Rate - Fixed

Billing Address

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Order Comment

Can you please let me know if you can ship watch to me very quickly. Many Thanks!

If the field **"Show order comments in customer account?"** is set to "yes" from the admin panel, the order comment will show on customer account, in **"My Account -> My Orders -> View Order"**

2.1. Admin View - Configuration

General

Show "Order Comment" On The Customer Account?

[website]

Yes

Admin can show or hide order comment on customer account. If this field is set to "Yes" the order comment will show in the storefront, on "My Account -> My Orders -> View Order"

If **Yes** the order comment will show on customer frontend account, in "My Account -> My Orders -> View Order"

Maximum Characters Length (limit)

[website]

150

Specify the max characters allowed for the order comment at the checkout page. Eg. 200. Leave this field empty for no characters limit.

Enter the maximum characters allowed for the order comment at the checkout page. Eg: **200**. Leave empty for no characters limit

Default "Order Comment" State On The Checkout Page

[store view]

Without Collapse/Expand

Choose to display the order comment field expanded(opened), collapsed(closed) or with no expand/collapse by default on the checkout page

2.2. Admin View – Order Grid

Create New Order

Search by keyword



Filters

Actions



9 records found



Admin can view the order comment on grid (Sales -> Orders)

	ID	Purchase Point	Purchase Date ↑	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	Order Comment
<input type="checkbox"/>	000000009	Main Website Main Website Store Default Store View	Jun 19, 2018 10:09:21 PM	Veronica Costello	Veronica Costello	\$43.97	\$43.97	Pending	View		Can you please let me know if you can ship watch to me very quickly. Many Thanks!e
<input type="checkbox"/>	000000008	Main Website Main Website Store Default Store View	Jun 19, 2018 9:53:55 PM	Veronica Costello	Veronica Costello	\$63.46	\$63.46	Pending	View		as survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum

2.3. Admin View – Order View

[Cancel](#)[Send Email](#)[Hold](#)[Invoice](#)[Ship](#)[Reorder](#)[Edit](#)

Address Information

Billing Address [Edit](#)

Anna Loca
m

Shipping Address [Edit](#)

Anna Loca
m
m, Oklahoma, m
United States
T: m

Admin can view the order comment submitted by customers or guest during checkout on **Sales -> Orders -> Order view**

Order Comment

Can you please let me know if you can ship watch to me very quickly. Many Thanks!

2.4. Email Template

Please, add this code `{{var order.getUmOrderComment()}}` in your email template to retrieve the order comment.

It may look like this :

```
{{depend order.getUmOrderComment()}}  
<tr>  
<td colspan="2">  
<h3>{{trans "Order Comment"}}</h3>  
{{var order.getUmOrderComment()|escape|nl2br}}  
</td>  
</tr>  
{{/depend}}
```

That will display the order comment in the confirmation email.

3. Support

Need Help?

Ulmod Support team is always ready to assist you, no matter which part of the world you are in. If something does happen and you think you might be experiencing an issue or bug, please contact us via **support@ulmod.com** and we will help you out.

Got Questions ?

Should you have any questions or feature suggestions, please contact us at <http://ulmod.com/contact/>
Your feedback is absolutely welcome!