

# SMTP Email for Magento 2

## **User Guide**



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## 1. SMTP Email Configuration

Once you are finished with installing the extension it is time to proceed to your Magento 2 backend to finalize the SMTP Email setup.

Before start using the extension, we suggest running through the SMTP Email extension settings and other options available to adjust the settings. This will help in better understanding of how the extension functions and what can you expect your SMTP email to look and feel like.

## 1.1. Accessing the Extension Main Settings

The screenshot displays the Ulmod admin interface. On the left, a dark sidebar contains a 'Stores' menu with a close button (X). The 'Stores' menu is expanded, showing a list of settings: Settings, All Stores, Configuration, Terms and Conditions, Order Status, Taxes, Tax Rules, Tax Zones and Rates, Currency, Currency Rates, and Currency Symbols. To the right of the sidebar, the main content area shows a 'Reload Data' button and a table with columns for Tax, Shipping, and Quantity. The table contains the following data:

Tax	Shipping	Quantity
\$0.00	\$0.00	0

A callout box with a white border and a black background contains the following text:

To access the configuration settings for this extension, please go to **Stores > Configuration > Ulmod Extensions > SMTP**

## 1.2. General and Logs

### General

Set **Enable** to 'Yes' to enable the SMTP for Email or 'No' to disables all functionalities of the module including debug and logging of emails.

**Enable**

[store view]

Yes

If "Yes" the SMTP Email will be enabled. If "No", the extension has no impact on Magento e-mail sending routines.

**Disable E-mail Sending**

[store view]

No

If "Yes", no emails will be sent. They will only be logged under the **System -> SMTP Email by Ulmod -> Email Logs**, if the "**Log all E-Mails Sent**" feature is enabled. This option is useful for testing, debug, development purposes

Set **Disable E-mail Sending** to 'No' to send out emails. When this option is set to 'Yes', emails will not be sent. The system will 'pretend' that it is sending emails, the messages will still be added to the log and you will see all debug info. It's helpful for testing, debug, development purposes

### Logs

**Log all E-Mails Sent**

[store view]

Yes

If "Yes" the list of all e-mails ever sent through Magento, including email contents will be logged.

**Log all Debug Messages**

[store view]

Yes

If "Yes" all debug information is logged

Set **Log all E-Mails Sent** to 'Yes' to log all emails send from Magento. This feature enables you to view the list of the emails including their contents.

Set **Log all Debug Messages** to 'Yes' to enable the debug mode. The debug information can help to set up email sending. You can disable the debug feature when the email sending works properly

## 1.3. SMTP

### SMTP



SMTP Provider  
[store view]

- Other - ▼

Load Settings

Choose the SMTP providers and click **Load Settings** to load settings for pre-defined providers

Server Address  
[store view]

testyoursmtp.biz

Either host name or IP address

Port  
[store view]

465

Usually is 25, 587 or 465. Please consult with your service provider.

Authentication Method  
[store view]

Login/Password ▼

Login  
[store view]

sales@testyoursmtp.com

Password  
[store view]

.....

Connection Security  
[store view]

SSL ▼

Test E-Mail Subject  
[store view]

SMTP configuration Test

Enter the email subject and **Save Config**

Test E-Mail Body  
[store view]

Test Successful. Your SMTP configuration is OK.

Enter the body message and **Save Config**

Test E-Mail To  
[store view]

testyoursmtp@gmail.com

Check Connection

Specify, the email address to send the test mail, and click on the **Check Connection** button, to test the SMTP connection and send email to the specified email address. Please note that the **Test E-Mail From** is the one under the **GENERAL -> Store Email Address -> General Contact** settings

Choose your SMTP provider and click '**Load Settings**' to fill in some fields automatically. Select 'Other' if you own a server and fill the SMTP settings of your server

Click '**Check Connection**' button to run a test and make sure that you filled in the correct data and the setup works well. As a result you should get '**Connection Successful**' message and receive a test email.

## 1.4. Clear

Info	⌵
General	⌵
Logs	⌵
SMTP	⌵
Clear	⌶

Old log records can be removed after a certain period (in days). According to this setup, sent email log and debug log records will be removed 30 days after they are created.

Clear Email Log After X Days  
[global]

Automatically clear e-mails older than X days. If you do not want to clear email logs automatically, set this to 0.

Clear Debug Log After X Days  
[global]

Automatically clear debug log older than X days. If you do not want to clear debug logs automatically, set this to 0

## 2. SMTP Management

### Email Log

The built-in Email Log is a powerful resource for diagnosing problems with emails. The SMTP extension log all the emails sent from your store with a detailed view in order to see what exactly was sent to a customer.

The extensions allow you to manage all sent email in a clear and flexible admin panel. To view, or clear sent log email, please go to **“System → SMTP by Ulmod → Emails Logs”** A convenient grid displays the list of sent emails. Discover clear sent the log to manually delete all emails log.

### Debug Log

Run the debug mode to test all Magento 2 SMTP settings and easily detect the wrong email settings.

The extension allows you to manage all debug log in the admin panel. To view, or clear debug log, please go to **“System → SMTP by Ulmod → Debug Logs”** A convenient grid displays the list of debug log. Discover clear debug log to manually delete all debug log.



## 2.1. Emails Log

### Emails Log

To see the list of emails sent please go to  
**Ulmod – SMTP – Emails Log**

To delete all email log, hit the  
**'Clear Sent Emails Log'** button

**Clear Sent Emails Log**

Search by keyword



Filters

Default View

Columns

6 records found

20 per page



1 of 1



To	Subject	Status	Date	Action
ulmoders@gmail.com	UM Test E-Mail Subject	SENT	Aug 8, 2018 7:20:57 PM	<a href="#">View</a>
ulmoders@gmail.com	UM Test E-Mail Subject	FAILED	Aug 8, 2018 7:21:52 PM	<a href="#">View</a>
ulmoders@gmail.com	UM Test E-Mail Subject	SENT	Aug 8, 2018 7:22:00 PM	<a href="#">View</a>
ulmoders@gmail.com	UM Test E-Mail Subject	SENT	Aug 8, 2018 7:27:56 PM	<a href="#">View</a>
ulmodessrs@gmail.com	UM Test E-Mail Subject	PENDING	Aug 8, 2018 7:28:03 PM	<a href="#">View</a>
ulmoders@gmail.com	Your Ulmod demo store order confirmation	SENT	Aug 8, 2018 7:30:53 PM	<a href="#">View</a>

On this convenient grid, you can manage emails log :

- 'View the existing ones or delete the email log you no longer need.'
- 'Search log by keyword and filters'
- 'Clear all emails log'

## 2.1.1 View Sent Email

### View Message

**Date** Dec 29, 2016  
**Subject** Your Ulmod demo store order confirmation  
**To** hello@example.com



Joe Sander,

Thank you for your order from Ulmod demo store. Once your package ships we will send you a tracking number.

If you have questions about your order, you can email us at [support@company.com](mailto:support@company.com).

Your Order #0000000008

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Placed on December 29, 2016 11:12:16 AM GMT+01:00

#### Billing Info

Joe Sander  
California 1, Mill Valley  
Mill Valley, CA, California, 12345  
United States  
T: .

#### Shipping Info

Joe Sander  
California 1, Mill Valley  
Mill Valley, CA, California, 12345  
United States  
T: .

On this view page, You can see all email content. Customer receive exactly the same email .

← Back

## 2.2. Debug Log

To see the list of debug log please go to **UImod – SMTP – Debug Log**

To delete all debug log, hit the **'Clear Debug Log'** button

**Clear Debug Log**

10 records found

Filters

Default View

Columns

200

per page

<

1

of 1

>

Date	Message
Dec 29, 2016 11:12:16 AM	Connection test successful: connected to smtp.gmail.com:465
Dec 29, 2016 11:12:16 AM	Preparing to send test e-mail to test@gmail.com from test1@gmail.com
Dec 29, 2016 11:12:16 AM	Ready to send e-mail at umsmtp/transport::sendMessage()
Dec 29, 2016 11:12:16 AM	E-mail sent successfully at umsmtp/transport::sendMessage().
Dec 29, 2016 11:12:16 AM	Test e-mail was sent successfully!

On this convenient grid, you can find out if emails are sent and what errors, if any, occur. This debug log will help you to configure the extension. It's recommended to disable Debug Mode once you've successfully setup the extension and ran the necessary tests.

### 3. Support

#### Need Help?

Ulmod Support team is always ready to assist you, no matter which part of the world you are in. If something does happen and you think you might be experiencing an issue or bug, please contact us via [support@ulmod.com](mailto:support@ulmod.com) and we will help you out.

#### Got Questions?

Should you have any questions or feature suggestions, please contact us at <http://ulmod.com/contact/>  
Your feedback is absolutely welcome!